

iMC Client for iPhone

The iMC Client is a Fixed Mobile Convergence (FMC) mobile application running on popular Smartphones. It is deployed in conjunction with the Comdasys MC Controller systems that integrates with your back-end communication systems. The iMC Client enables the use of your corporate Unified Communication Services, no matter where you are or what network you use (e.g. Cellular or WLAN).

General Features

- Excellent Voice Quality over Wi-Fi
- Fully encrypted calls¹
- Multitasking Support / Background Support with iOS4
- Mid-Call Handover
- Instant Messaging and Presence¹
- Least-Cost-Routing options² (for example Callback)
- Visual Missed Calls, New Voicemail Notifications
- Interactive Enterprise Feature support¹
- Native Contact List Integration, Integrated Call Logs
- Automatic and Manual Wi-Fi Network Selection with Wi-Fi Networks Prioritization Settings
- 802.11e APSD Support increasing battery life (Wi-Fi and FMC Mode) Very Intuitive GUI

Truly Mobile Communication

The iMC Client deployed with the Comdasys Mobile Convergence Solution enables you to experience true Enterprise Mobility without the usual restrictions or hassles. Access PBX features and Unified Communication Functions such as IM and Presence from your mobile phone from anywhere. Make phone calls without thinking about the cost, because these are minimized through an automated mobile least cost routing (LCR). The client on the device will automatically use the optimal baseband (e.g. WIFI) or cellular route (LCR) without sacrificing quality or features. The iMC Client is your fully featured office desk phone, but in the palm of your hand.



Improve Work Efficiency

Deployed with the MC Controller, the iMC Client raises the productivity of your workforce by improving communication with the single-number and Unified Communication Features:

- Everybody knows how to get a hold of each other
- One central Voice Mail
- Presence enables determine if someone is available before you call
- Expedite Communication processes through Instant Messaging.

¹ over WLAN/Packet Data

² Cellular networks



Simple & Easy to Deploy

The iMC Client is easy to install and deploy. The mobile application can be pre-installed on handsets, provisioned over-the-air or downloaded from a website or an email-attachment. In conjunction with the MC Controller deployment tool, the installation and configuration is done with just a few clicks

Simple & Easy to Deploy

The iMC Client is easily installed and deployed. The mobile application can be installed through the Apple Appstore, or deployed internally through an Apple Enterprise account. In conjunction with the MC Controller deployment tool, the installation and configuration is done in under a minute.

Supported Features

- Great Quality Voice over Wi-Fi functionality
- Intuitive GUI that makes use of complex Enterprise features as easy as using the iPhone itself
- Hotspot / Home Office Support with full encryption
- Guided Feature Invocation with support for handovers (Feature display will be dynamically updated as soon as a data channel such as Wi-Fi / GPRS) are available.
- Instant Messaging and Presence Support
- Multiple SIM card support with Follow-Me functionality
- Very Simple 3-Parameter Configuration (or automatic configuration generated from MC Controller)
- Secure VoIP calling over WiFi / 3G (fully encrypted signaling and Voice TLS / SRTP).

Supported Voice Supplementary Services*

- Hold / Resume, Consultation, Toggle, Conferencing (3 party), Blind Transfer, Attended Transfer
- Call Waiting
- Call Pickup, Call Parking / Retrieve
- Direct Call Pickup
- Boss Secretary
- Call Forwarding (On No Reply, On Busy, Always)
- Call Back Busy / Call Back No Reply (Call Completion)
- Calling Party Name Display (name sent from PBX, or name in Cell Phone's Contact List)
- Call Back to Client (for Saving Charges on International cellular calls)

* Some Features listed here require the PBX to properly support this feature, since the Comdasys FMC solution really integrates with the PBX instead of emulating these features.

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