



PALLADION

Software Suite

A real-time network intelligence software suite that increases the ROI of LTE, IMS and VoIP deployments.



products

Voice & Video Operations



Analyze the network from infrastructure to application layer and drill down into the full details wherever needed.

- Identify problems before they affect the service
- Increase team efficiency within days
- Easy Integration with existing OSS
- Historical data and trends
- Reports for efficient communication

Customer Experience & Troubleshooting



Makes customer experience measurable and allows for efficient, user-centric troubleshooting.

- Live-search for easy subscriber selection
- Full customer experience report
- Includes current and historic information
- Drill down available including call flow analysis
- Ideal for customer care and support

Media Recording



PALLADION Media Recording is an affordable and easily integrated call recording solution offering full recording of all relevant media streams.

- Passive solution, no dedicated interface required
- Supports multiple media streams within a single call
- Marketable to customers as a recording feature
- Configurable on a per-user basis

key benefits



Churn Reduction

PALLADION makes customer experience measurable and enables you to anticipate problems even before they affect the customer.



Cost Reduction

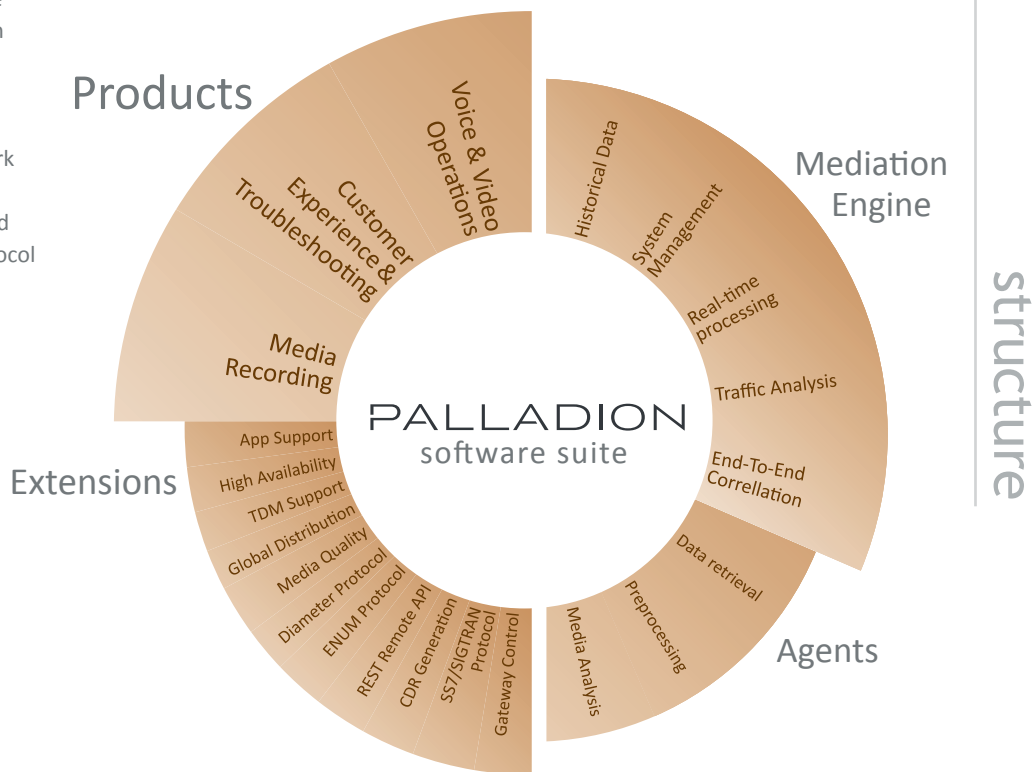
PALLADION reduces the complexity of managing Next Generation Networks. It allows you to reduce the mean time to repair through advanced troubleshooting and reporting functionality.



Revenue Protection

By integrating PALLADION you can prove the conformance to SLAs, provide new services to customers and detect and prevent revenue leakage.

The PALLADION Software Suite contains three products – each available separately – and a number of extensions. The underlying basis is a modern network intelligence framework featuring true real-time data processing allowing end-to-end call correlation and multi-protocol support.



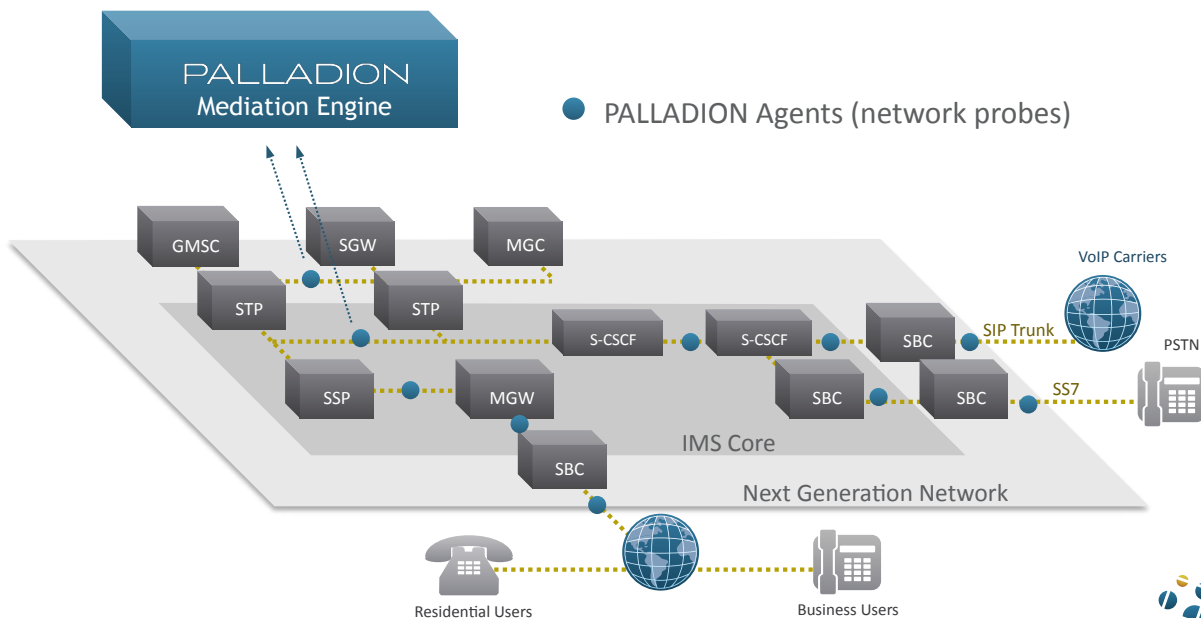
deployment

Deployment on standard hardware

A central mediation engine with distributed agents is installed in the operator's network. This deployment scheme provides full control and requires no external bandwidth. It's ideal for large operators with strong internal IT resources.

PALLADION on demand

IPTEGO's innovative cloud based offering provides the Voice & Video Operations and Customer Experience Products as a service. With this option only agents need to be deployed locally. It's a lightweight installation fully managed out of the cloud requiring only a minimum of operational efforts.



Push your company's potential

"The PALLADION product clearly is the most advanced monitoring product we have seen. We use it continuously, everyday. It gives us full visibility of our Network Operations and also the service quality we deliver to our customers."

Chris Hall, CEO of Vitelity Communications, USA



more PALLADION users

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